# A MISSION OF EXCELLENCE

2024 Valley View Report to the Community















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# Letter from Brian Murphy, MD

Chief Executive Officer

I want to begin by thanking you for your trust and support. Our mission – *caring for you and your family, one patient at a time* – is only possible because of the strong partnerships we share with the community. We are grateful to all of you who choose to have your care at Valley View. To the organizations, agencies and health care providers who work with us in the care of our patients – thank you. To the volunteers who donate their time and talent and the donors who so generously make philanthropic gifts, I thank you as well, as you further advance our work. Our ability to deliver exceptional care and improve the health of our community is strengthened by these partnerships.



A shining achievement of 2024 is our Five-Star Overall Hospital Quality

Rating from the Centers for Medicare and Medicaid Services (CMS). Of 4,665 hospitals rated nationwide, Valley View was among only 381 hospitals and 17 in Colorado to receive five stars, putting our hospital in the top eight percent in the nation. I am so proud of this national achievement and grateful for the dedicated work of our team to realize it.

While this CMS five-star rating is cause for celebration, we continue to work every day to care for our patients. Our investment in new services, new providers and new facilities support and improve the health of our community. With the support of this vibrant and remarkable community, we know many more recognitions will follow.

Brian Murphy

Brian Murphy, MD, CEO

# **Board** of Trustees

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# Service Locations



# By The Numbers



1,490 Employees



**15,498** Emergency Department Visits



562 Providers on Staff



739 Babies Born

# Our Mission

Caring for you and your family, one patient at a time.

# **Our Vision**

To be the region's independent healthcare leader.





4,912 Surgeries



**191** Telehealth Physicians



**196,514** Total Provider Encounters



# Five-Star Overall Hospital Quality Rating from the Centers for Medicare and Medicaid Services

Valley View received a coveted Five-Star Rating for Overall Hospital Quality from the Centers for Medicare and Medicaid Services (CMS). Valley View was one of only 17 hospitals in Colorado to receive this prestigious designation. The 2O24 ratings for hospitals nationwide are based on their performance across 46 hospital quality measures, that are divided into five quality categories including safety of care, mortality, patient experience, readmission rates and timely and effective care. The award highlighted Valley View's patient-centric approach to health care, guided by values such as safety, quality and service to the community. Valley View is committed to keeping care local as the region's independent health care leader.

# Top 10 hospital in the U.S. for lowest mortality rates among heart attack patients

Valley View Hospital had one of the lowest 3O-day mortality rates for heart attack patients in the U.S. between July 1, 2020 and June 3O, 2023, according to Centers for Medicare and Medicaid Services (CMS). CMS calculates mortality rates based on deaths within 3O days of a patient being admitted to the hospital for heart attack, heart failure, pneumonia, chronic obstructive pulmonary disease, stroke and coronary artery bypass grafts. This rating demonstrates Valley View's excellence and commitment to delivering the most advanced, high-quality care.

### Caring for those in need

In 2024, Valley View provided nearly \$29 million in charity care, a nearly \$10 million increase from 2023. This is a powerful demonstration of Valley View's commitment to caring for those in need in our community.

### Upgrading imaging technology

Imaging plays a pivotal role in the complete care approach at Valley View, offering critical support to various medical departments including oncology, orthopedics and cardiology. In 2O24, Valley View made significant updates to its cache of equipment and software. The markedly advanced GE Revolution Apex Machine, a 256-slice CT scanner and the introduction of MRI upgrades featuring AirReconDL software and artificial intelligence (AI) technology ensure patients benefit from the latest in imaging innovation, setting the standard for care in the region.



# Expansion of the Critical Care Unit

The Critical Care Unit (CCU) at Valley View Hospital offers the highest level of intensive care among hospitals between Grand Junction and Denver. From cardiology to trauma to pediatric patients, this unit is essential to the care of our patients and the health of our community. With increasing patient volumes and rising complexity of patient needs, Valley View completed three additional rooms in the CCU in 2024.

# "Pediatric Ready"

Valley View was officially recognized as "pediatric ready" by the Colorado Pediatric Preparedness for the Emergency Room (COPPER) Program, marking the first Level III Trauma Center in Colorado to be COPPER verified. Being pediatric-ready means having the specific skills, equipment, protocols and other components necessary for high-quality emergency care of children. As a Level III Trauma Center, Valley View provides 24-hour coverage by emergency medicine physicians, general surgeons and anesthesiologists. This prestigious designation highlights Valley View's commitment to providing exceptional emergency care tailored specifically to the needs of pediatric patients.

# 2024 Women's Choice Award

Once again, Valley View was recognized as one of America's Best Hospitals by the Women's Choice Award, a trusted referral source for the best in health care. Valley View received recognition in the following categories in 2024:

- Best Hospitals for Orthopedics
- Best Small Hospitals Comprehensive Care (25–100 beds)
- Best Hospitals for Obstetrics
- Best Hospitals for Heart Care
- Best Hospitals for Minimally Invasive Surgery

The Women's Choice Award only awards the top 10% of hospitals nationwide. The award signifies that Valley View is in the top 1% for best hospitals in orthopedics, the top 2% for best small hospitals in comprehensive care (25–100 beds), the top 4% for obstetrics and heart care and the top 6% for minimally invasive surgeries.

# Valley View Leading the Way

# Collaborations bring care closer to home

The rural nature of our community can be challenging for patients who need health care. Valley View works collaboratively with providers across our region to bring important services closer to home. For example, members of Valley View's Calaway•Young Cancer Center travel to Aspen Valley Hospital, Grand River Health in Rifle and Memorial Regional Health in Craig to provide cancer care locally. The Heart and Vascular team travels to hospitals in Craig, Meeker and Rangley to provide cardiovascular services. These collaborations help even more community members get the care they need.



Oncologist and Hematologist at Valley View's Calaway-Young Cancer Center

# Partnering to support patients' whole health

Health extends beyond the walls of Valley View, and nonmedical factors, known as social determinants of health, influence an individual's overall health. These factors include socioeconomic status, education, housing and food security. For example, if an individual does not have access to nutritious food, they can be at an increased risk of chronic disease.

Valley View strives to address these needs through partnerships with a wide range of community organizations and agencies. Across the Valley View network of care, this starts with a screening in which all patients are assessed for social determinants of health. Staff then work to make referrals and connections. For example, the organization Great Expectations provides guidance and support to new parents of Valley View's Family Birthplace. A Way Out helps our patients find substance use disorder treatment. Our county public health departments' Women, Infants, Children (WIC) programs provide wholesome food for pregnant women and children three and under.

Through collaborations with local nonprofits, public health agencies, schools and more, Valley View patients are connected with resources and services to support their whole health.

# Connecting with the community

In addition to delivering around-the-clock care and essential health care services, Valley View works to connect with the community broadly and further uplift the well-being of the community.

In 2024, ValleyOrtho's certified athletic trainers provided nearly 6,000 complimentary injury assessments and treatments to youth and adult athletes from across our community. These dedicated professionals support every high school in the Roaring Fork School District plus events such as Aspen Ruggerfest, Roaring Fork Lacrosse Club tournaments and Colorado Rocky Mountain School soccer games.

Valley View believes that when individuals and communities are empowered with information to make informed choices they can take more proactive steps toward better health. Our expert physicians and clinical team members led free educational talks on topics ranging from heart health to prostate health and screening through the virtual Valley View University. Further, at its annual Kids Safety Fair, Valley View and other community partners helped both children and their families learn about bicycle, water and fire safety. Free bicycle helmets, made possible by the Valley View Foundation, ensured that kids can practice the safety lessons they learned.

Additionally, in 2024, Valley View partnered with more than 35 community nonprofit organizations, clubs and events. From the Parkinson Association of the Rockies to the Glenwood Springs Chamber of Commerce, Valley View is proud to support these remarkable entities as their work ensures our communities remain strong.



# 2024 Active Medical Staff

# Allergy & Immunology

Robert McDermott, MD Regan Pyle, DO

# Anesthesiology

Jeremiah Blankenship, DO Allison Christie, MD Aric Jorgenson, MD Allison Long, MD Jennifer Potter, MD David Sanders, MD Hayes Schlundt, MD Ann Stumpf, MD Cheryl Walker, DO

# Cardiology

Marcus Howell, MD Frank Laws, MD Ethan Munzinger, MD Michael Rubinstein, MD

# **Cardiothoracic Surgery**

Saeed Ally, MD Stephen Jones, MD David Sanders, MD Ronald Stevens, MD

# Dermatology

Maggie Kober, MD Kelly Thomas, MD

# **Emergency Medicine**

Charles Abramson, DO Sabrina Adams, MD Derek Donovan, MD Brandy Drake, MD Brett Hesse, MD David Hile, MD Kimberly Levin, MD Travis Martin, MD Braden Meason, MD Marcus Salmen, MD Michael Stahl, MD Elizabeth Tai, MD

# **Family Medicine**

Casey Aguirre, DO Angela Ammon, MD Jennifer Copeland, MD Corey Dobson, MD Andrew Gisleson, DO Anneliese Heckert, DO Haley Hoffman, DO Gary Knaus, MD Glenn Kotz, MD Coya Lindberg, MD Karen Locke, MD David Lorah, MD Konrad Nau, MD Juliana Oliveira, DO Matthew Percy, MD Crystal Roney, MD Paul Salmen, MD Daniel Smith, DO Lauren Sontag, MD Kimball Spence, DO Elizabeth Spidell, DO Paul Swenson, MD





### Gastroenterology

Bob Etemad, MD Eric Gochanour, MD

### **General Surgery**

Eric Jernigan, MD Brad Nichol, MD Randall Ross, MD

**Gynecology** James O'Donnell, MD

# Hospitalist

Viridiana Estrada, MD Geoffroy Fauchet, MD Brett Hesse, MD Susan Inscore, MD Teresa Johnson, MD James Lisowski, MD Marcus Salmen, MD Lindsay Southgate, MD

### **Internal Medicine**

Debra Cihak, MD Julie Cohen, MD Susan Cruse, MD Tess Jankovsky, MD Steven O'Brien, MD

**Neurology** Jeffrey Thornton, MD

### **Obstetrics/Gynecology**

Lindsay Conner, MD Brooke Halliwell, DO Katie Mang-Smith, MD Emily McCarty, MD Katherine Van Deventer, MD

**Oncology/Hematology** Alexandra Donovan, MD

**Ophthalmology** Matthew Ehrlich, MD

# Oral Maxillofacial Surgery Colin Galbraith, DMD

**Orthopedic Surgery** 

Christopher George, MD Ferdinand Liotta, MD Thomas Moore, MD, Ph.D Daniel O'Connor, MD Tomas Pevny, MD Michael Potter, MD Mark Purnell, MD

**Orthopedic Spine Surgery** Felipe Ituarte, MD

**Otolaryngology** Matthew Goodstein, MD

**Pain Medicine** Giora Hahn, MD Caleb Seale, MD

**Palliative Care** Brandy Drake, MD Shane Lieberman, MD

**Pathology** George Holmes III, MD Kristen Zhelnin, MD

Pediatric Neurology Benjamin Ross, MD

### **Pediatrics**

David Brooks, MD Ellen Brooks, MD Daniel Galka, MD Heather Gardner, MD Kelsea Loveless-Hoffman, MD Stephen Martin, MD Heather Reiley, MD Teri Stevenson, MD Physical Medicine & Rehabilitation Caleb Seale, MD

**Plastic Surgery** Jennifer Butterfield, MD

**Podiatry** Noel Armstrong, DPM

**Psychiatry** Peter Wiley, MD

**Pulmonology** Suresh Khilnani, MD Brent Woodson, DO

Radiation Oncology Lauren Kropp, MD Peter Rossi, MD

Radiology David Breland, MD Jason DiCarlo, MD William Weathers, MD Harold Young, MD

Urology

Scott Castle, MD Aashish Kabra, MD Jamie Lowe, MD Stephen Williams, MD

Wound Care Garrett Caputo, MD Michael Duehrssen, MD



# Volunteers at Valley View

Volunteers at Valley View help create a welcoming and uplifting environment for our patients and guests. A special group of volunteers share their musical talents on a number of instruments. We are grateful to them and to all volunteers who serve at Valley View.

Michael has volunteered at the hospital for the past nine years and can be heard playing piano in the Calaway•Young Cancer Center and the hospital's main lobby throughout the week. Michael's musical talents are a small reflection of the extraordinary compassion he has for others in our community.



# Volunteers By The Numbers



**114** Volunteers



**12** *Junior Volunteers* 



10,000+ Hours Donated



In addition to being an ultrasound technician at Valley View, Karen Owens volunteers her time to play the harp in various departments at the hospital. Recently, she became a certified harp therapist. Not only does Karen's music spark joy, but she welcomes all to learn more about her harp.

Doug Britten creates an enriching afternoon experience for all at Valley View when he plays the baby grand piano in the main lobby of the hospital. He is a long-time Valley View volunteer who learned all his songs by ear.

Junior voulunt

5.5

Valley View is excited to welcome new volunteer Jeff Nelson to share his love of music. Jeff plays a variety of songs around the hospital and in Valley View's practices. He enjoys playing a song that resonates with a patient and helps them remember a fond memory.

# Valley View Foundation

Hundreds of individuals, families and companies made a gift to support and advance patient care at Valley View. With this generous support, Valley View opened three new rooms in its Critical Care Unit, purchased new equipment and technology and supported patients of the Calaway•Young Cancer Center.

Through the Advanced Technology Initiative, donors helped Valley View purchase sophisticated, mission-critical equipment and technology including:

- Comprehensive surgical, scoping, imaging and anesthetic equipment for the Rocky Mountain Urology Center
- Advanced imaging software and equipment to support cardiac care patients in the Heart & Vascular Center and Advanced Cardiac Catheterization Lab
- A Giraffe bed warmer to support newborn care in the Family Birthplace

Patients of the Calaway•Young Cancer Center benefitted from the generous support of the Foundation through complimentary services and resources including support groups, acupuncture, massage and more. Emergency assistance was provided to patients in need, including gas and grocery cards and lodging.

# 2024 Valley View Foundation Board members

Valley View is grateful to the dedicated volunteers who lead the work of the Valley View Foundation. This group advances the legacy of community philanthropy which enabled Valley View Hospital to open in 1955.

Patti Miely, President John Stelzriede, Vice President Nancy Peterson, Secretary Rachel Schlepp, Treasurer Leslieann Gallagher, Board Member Konnie Krahn-Prosence, Board Member Brian Leasure, Board Member Doug Pattison, Board Member Donn Willins, Board Member Dr. Brian Murphy, Valley View CEO, Ex-Officio



# 2024 Summit Circle Reception















# Our Legacy

# Recognizing individuals who help provide for the future of Valley View through their estate plan

Kelly Aremburg Harold & Kathy Arnold Karin Bannerot Janice Barker Mary & Steve Boyd Patty Buxman Jim & Connie Calaway Margo A. Calvetti Jeff & Nancy Carlson Michael Clary & Jennifer Graham Clary James D. Dickerson, Jr. Kim Doose\* Merle Dulien Anonymous Donald J. Fleisher Stacey Gavrell\* Richard & Holly Glasier Jamin Heady-Smith & Caitlin Carey Linda Huntsman &

Frank McGuirk

Joe & Sue Lake

Jack McKay & Leslieann Gallagher Kenneth & Patricia Miely Marlane Miller Thomas & Bernadette Ossola Nancy Peterson Beth & John Quinn Anonymous Adrian Rippy-Sheehy Ken & Martha Robinson Gino Rossetti Anonymous Sumner Schachter & Michele Diamond

Dr. Nancy & John Schneider

Michael Teschner

Matthew Trinidad

- Jon & Connie Warnick
- Donn & Alexandra Willins
  - Anonymous
  - J. Robert Young Patty Yount

# Summit Circle Club

Recognizing donors who have given or pledged a lifetime amount of \$10,000 or more

# MOUNT ELBERT

# \$1,000,000 AND ABOVE

Jim & Connie Calaway George & Patsy Conrades Melvin & Bren Simon Foundation Jon & Connie Warnick Pete & Sondra Welles J. Robert Young

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Neill & Nancy Taylor Temple Hoyne Buell Foundation John & Connie Thorsen Dr. Gerard I. Tomasso & Sherry A. Caloia Anonymous John & Marianne Virgili Drs. William & Ginny Weathers\* Bill & Kathy Williams Donn & Alexandra Willins Sarah & Robert Woods

### LOOKOUT MOUNTAIN \$10,000 - \$19,999

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# BRONZE

\$100-\$249 Peter & Brigitte Abplanalp Marjorie Anderson Aspen Handyman Service Elizabeth & Mark Barlau Gail & Victor Bartik Arthur & Holly Benson Misty & Dave Betts\* Julie Bjurstrom\* Sharon Blanco Iere Bolitho Bob & Lori Brandon Lynette & Guy Brickell Karen & Ted Bristol David & Susan Brown Cvnthia Butterfield Tom Carnish Ron Carr Veronica Ceballos\* Father Bert Chilson Kathy Cleator\* Will Comerford Lily Content\* David Corbin Corky's Gas & Car Wash in Eagle LLC Dereck & Tina Cox\* Doug & Shari DiDonato Audrey Dillon\* Arnie Dollase Kim Doose\* Rich Downing & Patti Paro Sherri Draper James Easton Nancy Eide\* Bob & Nancy Emerson

Shay Emery\* Jim & Linda English Karla Felkey Shana Foley & Jay French\* Dave Force, Jr. Nancy Frizell Paulina & Brian Gardner\* Wolf & Nancy Gensch Sally Glenn & Hugh Roberts Ellen Gobbo\* John & Keven Goodwin CJ Gredig\* Frances Hogan & Sue Hess Carl Hostetter & Patricia Pionzio Viola Huber Kay & Bob Jacobson\* PJ Jaycox **Richard Jennings** Ken & Colleen Kranz Rita Lacher Dan & Lynne Levinson Virginia & Charles Loomis Zulema Lujan\* Douglas & Marjorie MacDonald Mark, Suzy, Rachel & Hayley Maison\* Anonymous Bob & Karen Miller Janet & Bob Mineo Clarice Moore Stephen P. Morris\* Todd A. Morrison Mountain West Gives Mary Jo Murphy The Nelson Family Rory & Vicki O'Halloran Lanea Orgill\* Victoria Lynn Ortega\* Paul & Deryl Owens Jennifer Parfait Don & Angela Parkison Bruce Pearson Anonymous Ron & Laura Pickman Jeff Pogliano Nancy & Willy Powell\* Elizabeth Pruett Vali Pulis-Wilcox Stephen Rau Kimberly Roper-Palmgren\* Terry & Jerry Rubin Melissa Salazar\*

# **Annual Giving**

Suki Self David & leanne Sheriff Renee Silven Marty Silverstein & Kathy Webb Jeremy Smith\* Iulia Smith\* Sharlene Smith Stosh Sosnowski Pam & Richard Strassberg Leslie Strawbridge\* Dave & Linda Sturges David I Thickman Laura Thielen & George Eldred Dorothea D Thomson Patricia VanDevander Anthony Velasquez, Sr.\* Linda Vidal Ashley Vincent\* Denise Virtue Daniel Walcher Gina & Pete Waller Jo Ellen White Ms. Carolyn Wilson Jeff & Gay Wisch Lucille Wolff Ingrid Wussow\*

### GENERAL DONATIONS \$1-\$99

Kenia Arreola\* Jay & Sharon Artamenko Anonymous Kris Banghart Meredith Batterman\* Monica Beck\* Sarah Bernard\* Vicky Bibler\* Kim Bunn\* Casev Burris\* Lourdes Calix\* Kimberly Caparrella Lynn Cary **CKP** Insurance Barbra Corcoran\* Meggin Crawford\* Dr. Elizabeth Cruse\* Nolan & Misty Cumings\* Maria Diaz Lee Dudley Nora & Arturo Escobar\*

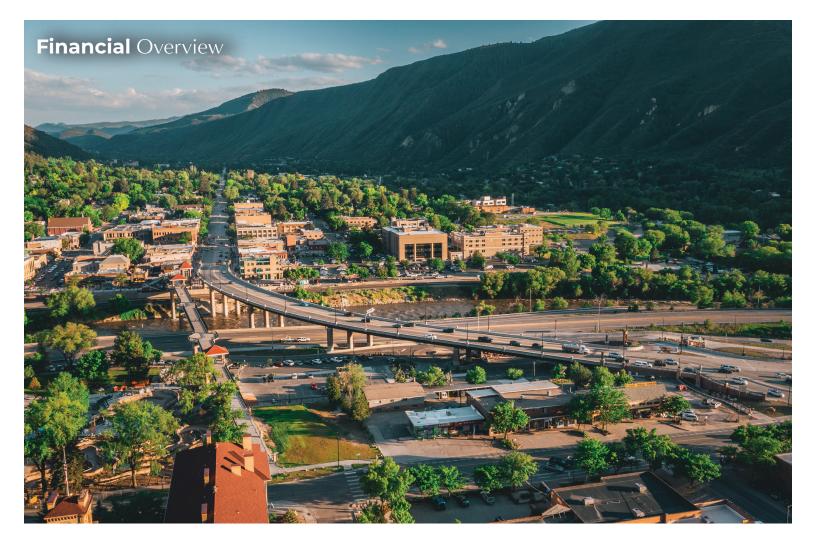
Kathy Falkenberg **Phyllis Figueira** Stacey Flynt\* Esperanza Gallardo-Torres\* Todd, Tammy & Katie Gardner Chet & Jill Garling\* The George Family\* Satomi & Scot Gerdes\* Angelina Godinez Maria Gutierrez Alexandra Halperin Jan Carla Halperin Dale & Angela Hancock and Tony Rosa Dan & Carolyn Hardin The Harju Family Ruth & Timothy Harris Jean-Marie Hegarty\* Mila Hensley\* Pam & Cory Hitchcock\* Kimberlee Horst\* Kate Hugo\* Jenny Humphries **Robert Hyams** Anonymous\* Victoria Johnson Tara Keif\* Adam Kliebert\* Barb & Ernie Kollar\* Ms. Amy Krakow Lauren Kropp, MD\* Lvnn Kuessner Ann & Bruce Lewis\* Shana Light Anonymous Maria Luz Garcilazo\* Marina Majano\* Anonymous Ivan Marin Soriano Anonymous Shauna Mathews\* Kara McMahon Wuendy Medrano Garcia\* Aliza Mitchell\* Richard & Kay Morgan Anonymous Barry Naugle Anonymous Grace Oliphant Sterling & Christine Page\* Nicole Patterson\*

Lew Perna\* Sloan Piffer\* Colleen Polfus\* Nancy Ponce\* Anonymous Meleni Ramirez Gonzalez\* Rocio Rodriguez\* Marie Roth Hugo Ruelas\* Grace Ryan Angela & Stuart Sampels **Peggy Sconce** Lucy Seidl\* Rachel Sollars\* Jay & Katey Spry\* Kim Stacey Karen Stephan\* Patrick Stowe\* Eric Strauch\* Anonymous Jenna Tryon Anne Turney\* Sheila VanValkenburg\* Yareli Vega Cervantes\* Tammy & Jerry Waller Dylan Walters\* James Ward\* Amy Watts\* Scott Weagraff\* Brenda Weverka\* Sarah Whetsone\* Lisa White Mindy Whiting\* Anonymous Pamela Williams\* Becky Williamson\* Rebecca Wink Mark T Winter Shirley Woodrow Frederick Young

### IN KIND DONATIONS

American Furniture Warehouse Aspen Mini Donuts Jimmy John's Jay & Grace McGlade

\*names with an asterisk indicate that the donor is a current Valley View employee

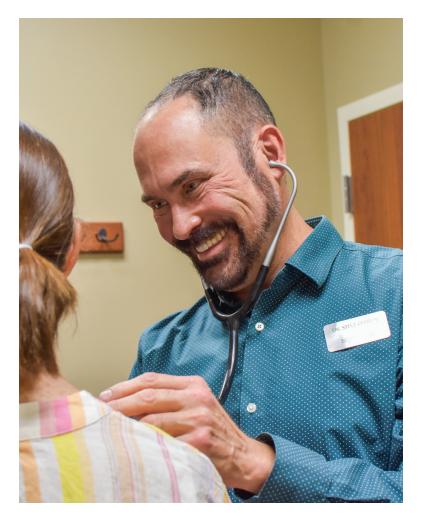


# Total Net Operating Revenue \$362,371,246 Salaries, Wages, Benefits \$173,337,394 Supplies and Other Expenses \$73,933,757 Purchased Services \$68,129,380 Depreciation, Amortization, Interest \$25,691,088 Uncompensated Care Provided from Charity, Medicare and Medicaid Services \$91,693,847

Non-Operating Revenue/Expense \$28,867,558















Valley View 1906 Blake Avenue | Glenwood Springs, CO 81601

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