



SERVICE ANIMALS

When you bring a dog into the facility, Valley View staff will ask:

1. Is the dog a service animal required because of a disability?
2. What work or task has this dog been trained to perform?

These inquiries will not be made if the need for the service animal is obvious, e.g. the dog is guiding an individual who is blind or is pulling a person's wheelchair.

Service dogs will not be allowed in surgery, the obstetrical delivery areas, the intensive care unit, or any area where a sterile field must be maintained.

Valley View may ask an individual with a disability to remove a service animal from the premises if the animal is

- out of control and the individual does not take effective action to control it,
- not housebroken, or
- the animal poses a direct threat to the health or safety of others.

An individual shall use a harness, leash or other tether with their service animal unless either the individual is unable to do so because of a disability or unless the use of a harness, leash, or other tether would interfere with the service animal's safe, effective performance of work or tasks.

- In these cases, the service dog must be under the individual's control through voice control, signals, or other effective means.
- If a service dog is excluded, the individual with a disability will still be offered the opportunity to obtain goods, services, and accommodations without having the service animal on the premises.

The handler is responsible for caring for and supervising the service animal, which includes toileting, feeding, and grooming and veterinary care. Valley View is not obligated to supervise or otherwise care for a service animal.