

Valley View Hospital Association (Valley View) is committed to protecting the privacy and security of our patients' information. Regrettably, this notice is regarding an incident we identified that may have involved a limited group of patients' information.

On January 19, 2022, Valley View discovered that an unauthorized party gained access to four of its employees' email accounts that could have contained patient information. Valley View promptly secured the email accounts to prevent any further unauthorized access and engaged a forensic security firm to investigate the incident and confirm the security of Valley View's email and computer systems.

We do not believe that any personal information was removed from our system. Consistent with our commitment to keep your personal information private, we investigated this matter and reviewed the contents of the email accounts. On March 29, 2022, we determined that the accounts contained personal information.

Valley View mailed letters to those patients whose information may have been involved in this incident beginning on March 19, 2022. If you believe you are involved and did not receive a letter, we encourage you to call 1-877-660-1330 with any questions regarding this incident. Representatives are available Monday through Friday from 7 a.m. - 4 p.m. Mountain Time.

We want to assure our patients that we are taking this matter very seriously. We deeply regret that this incident has occurred and greatly value the trust our patients have placed in Valley View.