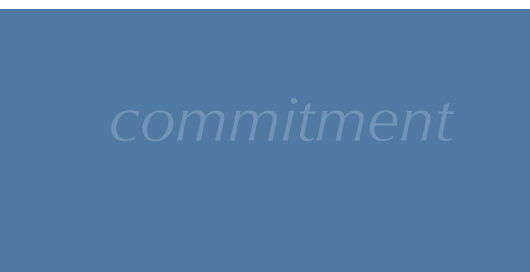
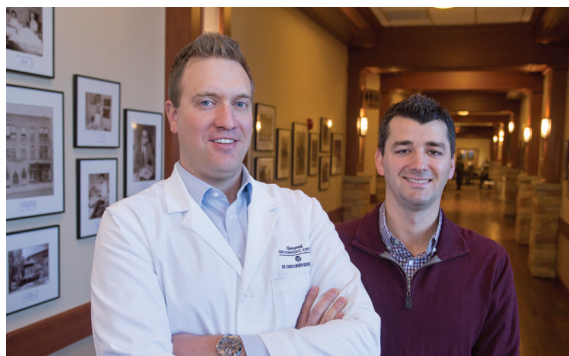


*PeopleFirst, PeopleDriven, PeopleCare.*



2017 REPORT TO THE COMMUNITY







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## Care Philosophy

We are dedicated to focusing on the health of our neighbors.

That means we believe in respect, accountability, trust, and teamwork, and that those ideals together create excellence in a healthy, healing environment.

## Our mission

To be the leader for excellence in personalized care and healing.

## Our vision

To be the destination of choice for all who aspire to heal and be healed.

*PeopleCare. That's Valley View.*



## A Note From

Gary Brewer,  
Chief Executive Officer

# Moving forward, together

In healthcare, if you're not continuously adapting to change, you're falling behind. As the demographics of the Roaring Fork Valley are anticipated to change in the coming years, so too, must Valley View.

The good fortune of living in this beautiful area is not without its challenges and Valley View remains committed to delivering world-class care to our patients. This is manifested in the hard work of our medical staff and employees, who truly enjoy caring for our patients.

The spirit of the west endures as we remain independent, continuing to forge our own path, much like the early homesteaders of this valley. In 2017, we spread into new geographic areas and invested in new equipment and technology to further our mission of being the leader for excellence in personalized care and healing. Our accreditation by the Joint Commission and designation as a Level III Trauma Hospital is a testament to our commitment to quality healthcare. We also opened a new retail pharmacy, making the continued coordination of your care, even after discharge, a top priority.

We feel confident in adapting to the change as our industry continues to evolve.

Valley View currently participates in a variety of state and federal programs looking at additional models of

healthcare delivery besides traditional fee-for-service. We know there are so many factors contributing to good health, which is why in addition to the medical services we provide, Valley View's primary care practices also provide resources to patients to meet their physical, mental and social needs.

As we look to the future, it's important to also acknowledge our past. In 2017, we saw the Valley View Auxiliary realize its mission of service and support to the hospital and the community. Valley View will be forever grateful to the individuals who selflessly devoted their time and energies to the advancement of Valley View's mission. We also celebrated five years of our Calaway•Young Cancer Center providing multidisciplinary care typically found in larger metropolitan areas. Our Youth Recovery Center also commemorated 30 years of substance abuse and mental health treatment for teens.

As an institution born out of the dedication of this community, we take great pride in being your healthcare provider of choice.



Gary Brewer  
Chief Executive Officer  
Valley View



## Board of Trustees

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**Dr. Nicole McDermott**

**Dr. Brian Murphy**

**Steve Vanderhoof**

# 2017 Noteworthy Achievements



Since 1987, the Youth Recovery Center at Valley View has been giving young people the care they need to address addiction and mental health disorders using both evidence-based and holistic practices. The 42-day inpatient program is highly structured, focusing on building an alternative lifestyle to substance abuse through psychological and social coping skills. With only ten beds, the highly educated and experienced staff at the Youth Recovery Center offer specialized treatment in an intimate setting.

**YOUTH RECOVERY CENTER CELEBRATES 30 YEARS**

**RETAIL PHARMACY AT VALLEY VIEW OPENS**



After a visit to Valley View Hospital, patients can now fill their prescriptions and learn how to manage their medications prior to leaving the building. Making the transition to home easier, the retail Pharmacy at Valley View opened its doors in April and is a testament to Valley View's commitment to patient-centered care. The pharmacy also provides immunizations and stocks items necessary for recovery that may be difficult to find.

**CHARITY CARE IN OUR COMMUNITY**



In 2017, we remained committed to providing care to persons who have healthcare needs and are uninsured, underinsured, ineligible for government assistance, or otherwise unable to pay for medically necessary care in our community.

**ENHANCED ORTHOPAEDIC TECHNOLOGY**



In July, the Glenwood Orthopaedic Center at Valley View unveiled Exactech® computer-assisted navigation for total shoulder replacements. Using a CT scan, an orthopaedic surgeon can better understand a patient's anatomy prior to surgery. The technology also provides surgeons with real-time visual guidance during surgery, a game changer according to orthopaedic surgeon Dr. Tito Liotta. A champion amongst his peers of this innovative surgery system, he praises its accuracy in assisting him during surgery. Patients can expect to see an increased lifespan of the implant, improved functionality, and a reduction in complications associated with shoulder replacements – which can lead to quicker recovery times and better outcomes.





Expecting moms now have more delivery options available to them thanks to a new service provided by The Family Birthplace. Trial of Labor after Cesarean (TOLAC) is for expecting mothers who have previously delivered a baby via cesarean section, wishing to have a vaginal delivery for subsequent births. Prior to offering this service at Valley View, patients seeking TOLAC would have had to travel to Grand Junction or Denver to attempt this type of delivery. Valley View remains the only provider in the intermountain region to offer such services.



Valley View offers the most advanced cardiac technologies on the Western Slope and our personalized heart care has now spread beyond our valley to the far western reaches of our state. The Heart & Vascular Center at Valley View now has a clinic in Grand Junction, offering comprehensive cardiology services including electrophysiology and vascular consults. Conveniently located off Patterson and 25 Road, we're making exceptional heart care close to home, easier than ever.

After recognizing a need for such services in the region, Valley View's sleep lab opened mid-year and has quickly reached capacity with two technology-equipped sleep observation rooms operating six days a week by polysomnographic technologists nationally registered in sleep technology. The sleep lab has the ability to simulate the high-altitude environment many patients live in, allowing for an authentic sleep experience for the patient. Results are then sent to a board-certified sleep medicine physician to be analyzed, followed by the creation of a treatment plan by both the physician and patient.



## By the numbers

<b>200</b>	Providers on staff	<b>3,385</b>	Surgeries and procedures
<b>890</b>	Full-time employees	<b>1,505</b>	Community Health Fair participants
<b>684</b>	Babies born	<b>112,234</b>	Outpatient clinic visits
<b>17,944</b>	Radiation oncology procedures	<b>2,622</b>	Attendees at the Kids and Teen Safety Fair
<b>13,121</b>	Emergency department visits		





## **Our Commitment** To Quality

### **Our path towards zero patient harm**

On our journey to becoming a High Reliability Organization, Valley View has created a culture of safety amongst our highly trained staff. Specific safety tools are utilized every day to ensure our commitment to quality.

New technologies, techniques and research on what works, as well as continuously training new and existing staff on best practices all inform our path towards zero patient harm. Quality means listening to – and collaborating with – our patients to provide care that is evidence-based and effective in a manner that is responsive to their needs and respectful of their values and preferences.



*In 2017, Valley View was recognized for our commitment to quality in the following ways:*

### **Level III trauma center designation**

Elements of a Level III Trauma Center include **24-hour immediate coverage by emergency medicine physicians**, the development of transfer agreements between facilities, backup care for rural facilities, continuing education for nursing and allied health personnel and prevention and outreach programs for referring communities.

### **Outstanding clinical outcomes in 2017**

The reduction of hospital-acquired infections and overall hospital readmission rates are a Valley View priority, involving collaboration across our entire organization. In 2017, **Valley View was recognized for having zero infections in total knee surgeries and hysterectomies**, as well as zero hospital-acquired MRSA infections, zero central line blood stream and ventilator-associated pneumonia infections. Our 30-day all-cause readmission rate was 3.5 percent, lower than the industry average of 7 percent.

### **Joint Commission accreditation**

The Joint Commission is an accrediting body of the United States healthcare system. Accreditation and certification by the Joint Commission is recognized nationwide as a symbol of quality, reflecting **Valley View's commitment to meeting rigorous performance standards of safety and high quality care**. In November, Valley View was accredited by the Joint Commission for an additional three years.

### **4-Star rating on Hospital Compare**


Hospital Compare is a consumer website, produced by The Centers for Medicare and Medicaid Services, providing information on how well a hospital provides recommended care to their patients. The most common overall rating is three stars. **Valley View received a 4 Star rating (out of 5) in 2017** and all core measures to improve patient care and standardize processes exceeded industry standards.

### **Top ten percent for patient experience**

The following practices and specialty clinics **ranked in the top ten percent for patient experiences by Survey Vitals**:

- Dr. Peter Wiley, Psychiatry
- Rocky Mountain Urology
- Heart & Vascular Center, Grand Junction
- Pediatric Partners, Willits
- Internal Medicine
- Food and Ankle Center, Silt
- Glenwood Orthopaedic Center, Willits





## Calaway•Young Cancer Center Five Year Anniversary

## Five years down, a lifetime to go

In September 2012, under the mission and vision of Valley View, the community came together to raise funds to establish the Calaway•Young Cancer Center.

The Center promised to be a leader for excellence in healing patients diagnosed with cancer. In 2017, now five years down that road, the Calaway•Young Cancer Center continues to live up to that promise.

Patient-centered care combined with the talent of highly skilled physicians, nurses, therapists and gifted caregivers using the most technologically advanced equipment means a cancer experience tailored to fit the specific needs of our patients. All patients are guided through their cancer journey using a multidisciplinary approach in the following areas:

- **Radiation oncology**
- **Medical oncology**
- **Rehabilitation medicine**
- **Integrative therapies**
- **Patient navigation**
- **Nutritional services and consultation**
- **Genetic counseling**
- **Social services**
- **Spiritual care**

The Center also works closely with other Valley View departments, including neurology, pulmonology, heart & vascular, urology and plastic and reconstructive surgery – further assisting in the delivery of individualized and effective cancer management.





*Armando Armas, MD  
Medical Oncologist*



*David Marcus, MD  
Radiation Oncologist*



*Peter Rossi, MD  
Radiation Oncologist*



*Doug Rovira, MD  
Medical Oncologist*

The Commission on Cancer (CoC) confirmed the Calaway • Young Cancer Center's approach to care by bestowing a "three year with commendation" accreditation in 2015.

**THE DEDICATION AND COMMITMENT OF EVERY STAFF MEMBER AIDES IN CREATING THE COMPREHENSIVE PROGRAMS WE DELIVER TO EVERY PATIENT, EVERY DAY.**

This accreditation confirms the Center's commitment to the highest national standards of quality care and is the highest accreditation award by the CoC. As a result of this accreditation, the Center gained access to the National Cancer Database; a valuable tool jointly sponsored by the American College of Surgeons and the American Cancer Society. This clinical oncology database is sourced from hospital registry data collected in more than 1,500 Commission on Cancer-accredited facilities across the country. The data is used to inform evidence-based treatments and outcomes. Individuals receiving treatment at the Calaway•Young Cancer Center can take pride in knowing they are contributing to the advancement of medicine in this field.

In 2017, new cancer treatment options at the Center were introduced including internal radiation therapy (also known as brachytherapy). Brachytherapy allows a higher dose of radiation in a smaller area than might be possible with external radiation treatment. The ever-evolving research and literature in the field of cancer means our clinicians must stay vigilant to new options for treatment.

In order to add to the body of evidence, the clinical research program at the Center continues to grow with several new active clinical trials ranging from lymphoma to lung cancer. Providing a full range of early and advanced phase clinical trials provides patients access to many new, otherwise inaccessible, investigational therapies without travelling far from home.

Over the past several years the Center has also worked to expand its care into neighboring regions to meet the needs of the broader Western Slope community. Physicians in surrounding communities such as Meeker and Rifle can now connect their patients for diagnosis and follow-up care, reducing travel stress.

In the fall of 2017, the Center welcomed radiation oncologist Dr. Peter Rossi to the team. Dr. Rossi brings a wealth of experience in the field of cancer treatment, and his team-based approach to care fits right in with the Center's mission. Bringing advancements in treatment options to bedside as soon as possible and promoting evidence-based programs that improve outcomes and decrease side effects are areas of high importance for Dr. Rossi.

Founded on the backbone of the Roaring Fork Valley community, the Calaway • Young Cancer Center remains true to its mission to be the leader for excellence in personalized care and healing.

## Population Health



### Caring for the health of our community

#### HEALTHCARE IS CHANGING.

VALLEY VIEW  
IS IN A STRONG  
POSITION TO  
EMBRACE THE  
FUTURE.

Population health is an approach to medicine focused on improving the health of an entire group of individuals through leveraging clinical data to enhance individual experiences. Improving the health of a population is part of the Institute for Healthcare Improvement's Quadruple Aim, constituted by better outcomes, better patient and provider experiences, and lower cost.

As healthcare policy is rapidly changing, there has been a call to action to find solutions to these complex issues. Valley View is answering that call and now participates in a number of practice transformation programs. These programs look at ways in which to promote value-based care through alternative payment models based on outcomes, increased patient satisfaction, and providing patient support for other factors contributing to health outcomes such as one's social and economic wellbeing.



## Behavioral Health



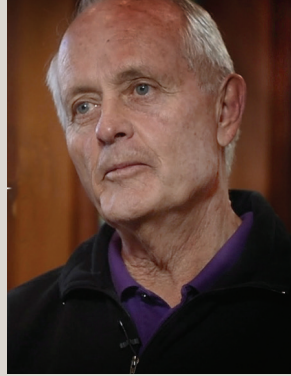
Lilly Larkin, LCSW  
Behavioral Health

In 2017, Valley View expanded its behavioral health team and now provides licensed social workers in our Roaring Fork, Eagle Valley, and Women's Health practices.

These **behavioral health specialists** are committed to working with patients to meet their physical, mental and social needs.



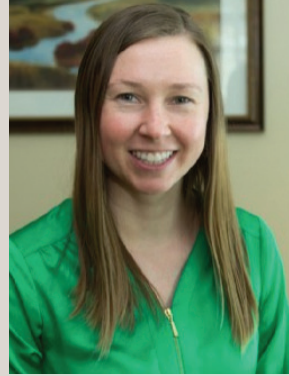
## CPC+ & PCMH



Gary Knaus, MD  
Primary Care Physician

Valley View's primary care practices are participating in **CPC+, a five-year, multi-payer initiative from the Department of Health and Human Services and the Centers for Medicare and Medicaid Services** to transform the way primary care is delivered. **Roaring Fork Family Practice as well as Pediatric Partners both have the designation of being a Patient Centered Medical Home (PCMH).** Evidence-based research has shown PCMH's improve quality, the patient experience, and staff satisfaction while reducing the cost of care.

## Patient Navigators



Rachel Orton, LSW  
Patient Navigator

Although it's a pursuit that can frequently go unsung, the lowest cost of care can be achieved when a service simply isn't required. Valley View concretely promotes this concept through employing care coordination to minimize readmission rates and emergency room visits. Also known as **patient navigators, these clinical staff in each of our primary care practices** are employed to keep transitions in care as seamless as possible for our highest risk patients. Valley View also has a patient assistance program in place for those needing additional help with their medical bills.

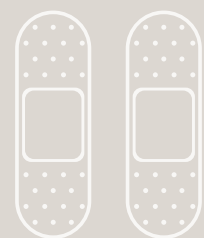
## Patient Family Advisory Council



Patient Family Advisory Council

Improving the patient experience through quality of care is of the utmost importance, which is why Valley View is constantly evaluating patient care across the service spectrum from initial contact, through care, and after treatment. Survey tools such as Press Ganey and Survey Vitals allow for immediate feedback to improve processes.

**The Patient Family Advisory Councils at Valley View** and its clinics exist to tailor the finer details of the patient experience by factoring the patient perspective into the overall care delivery approach.



## A Letter to the Medical Staff



*David M. Brooks, MD  
Chief Medical Officer*

## How we care for our community

Safety, quality and experience - these words are discussed in every hospital across the nation. Our healthcare system desperately needs fixing. Americans pay nearly twice as much for healthcare as the next highest country and we are the least satisfied with our healthcare in the developed world. Solutions are not easy. Improvement is not going to happen by sweeping reform, but rather by innovative, physician-led change. In 2017, physicians at Valley View made a difference in the lives of their patients and are at the forefront of that change.

Dr. Frank Laws and the cardiology team recognized that patients with heart attacks who were taken by ambulance to our partner hospital in Aspen were experiencing a delay in life-saving catheter treatment. Aspen does not have this technology, so patients had to be stabilized prior to transfer, which prolonged the time to treatment. Dr. Law's team worked across normal turf boundaries and created a community compaq with Aspen Valley Hospital. Now patients are identified at the scene and appropriate patients are then directly transported to

in Colorado offering TOLAC. This intervention has reduced unneeded surgeries and has allowed Valley View to continue to be one of the safest places to deliver a baby in Colorado.

Dr. Ben Peery and the emergency room team have seen firsthand the devastating effects of substance abuse. The burden of care for these patients often lands in the ER. Providing supportive care in the ER is not only expensive but can compromise safety for other higher acuity patients as provider attention is distracted. Dr. Peery and his team are working to support a community solution where these patients can receive more appropriate and affordable care.

Finally, Dr. Heather Gardner and the pediatric team have had the challenging opportunity to care for kids with cancer. Cancer treatment is not only hard on the child but also impacts the entire family. These children often have to go to Denver to receive treatments, some of which last only several minutes. Dr. Gardner and the pediatric team have developed care coordination with Children's Hospital of Colorado to allow some of these treatments to occur locally. This has allowed these families to resume some semblance of normalcy.

These are just a few examples of our medical staff improving how we care for our community. Yes, we still have the discussion about safety, quality and experience, but I can proudly say that in 2017 at Valley View, the medical staff did less talking and more acting. I look forward to continued physician-led change in 2018.

A handwritten signature in blue ink, appearing to read 'David Brooks'.

David Brooks, MD  
Chief Medical Officer

### PHYSICIAN-LED CHANGE HAS BECOME THE NORM ACROSS OUR ORGANIZATION.

Valley View with an activated cardiology response team in the waiting. This process improvement dramatically decreased the time to life-saving care.

Dr. Emily McCarty and the obstetrics team recognized that Valley View had too many cesarean sections. This was in large part due to the fact that as a small rural facility, we did not have the resources to support Trial of Labor after Cesarean (TOLAC). Using collaboration and self-sacrifice, the obstetrics team was able to overcome these barriers, and now Valley View is one of the smaller facilities



# OUR MEDICAL STAFF

## ALLERGY & IMMUNOLOGY

Robert McDermott, MD  
Regan Pyle, DO

## ANESTHESIOLOGY

Michael Barnes, MD  
Derick Beiswanger, CRNA  
Jessica Burton-Vigil, CRNA  
Allison Christie, MD  
Seth Kingston, MD  
Allison Long, MD  
Nicole McDermott, MD  
Ryan Nau, CRNA  
Hayes Schlundt, MD  
Mark Young MD

## CARDIOLOGY

Julianne Doherty, PA-C  
Marcus Howell, MD  
Kimberly Johnson, APN  
Rebecca Laird, MD  
Frank Laws, MD  
Christina Maenle, APRN  
Michael Rubinstein, MD

## CERTIFIED NURSE MIDWIFE

Erin Crawley, CNM  
Teresa Hall, CNM  
Brenda Hanson, CNM  
Sue Hanson, CNM  
Carole Inglis, CNM  
Kala Kluender, CNM  
Kerrie Kuhl, CNM  
Susan Mitchell, CNM  
Bonnie Sihler, CNM  
Alexandra Woolley, CNM

## DERMATOLOGY

Kelly Thomas, MD

## EMERGENCY MEDICINE

Charles Abramson, DO  
Sabrina Adams, MD  
Brandy Drake, MD  
Kimberly Levin, MD  
Travis Martin, MD  
Braden Meason, MD  
Gregg Minion, MD  
Benjamin Peery, MD  
Michael Stahl, MD

## FAMILY MEDICINE

Casey Aguirre, DO  
Angela Ammon, MD  
Corey Dobson, MD

Dennis Eicher, DO  
Jamie Faught, MD  
Andrew Gisleson, DO  
Anneliese Heckert, DO  
Andrew Henrichs, PA-C  
Gregory Holley, PA-C  
Edlin Jara-Molinar, PA-C  
Gary Knaus, MD  
Kelli Konst-Skwiot, MD  
Jennifer Lang, FNP  
Bruce Lippman Sr., MD  
Bruce Lippman Jr., MD  
David Lorah, MD  
Konrad Nau, MD  
Mary Patterson, ANP  
Matthew Percy, MD  
Sarah Rieves, MD  
Crystal Roney, MD  
Amy Ryn, DO  
Paul Salmen, MD  
Daniel Smith, DO  
Lauren Sontag, MD  
Kimball Spence, DO  
Elizabeth Spidell, DO  
Chris Tonozzi, MD  
Rebecca Urquhart, PA-C

## GASTROENTEROLOGY

Jason Collins, MD  
Ellen Dy, MD  
Robert Dy, DO  
Colleen Farnum, PA-C  
Gerard Tomasso, MD

## GENERAL SURGERY

Brad Nichol, MD  
Randall Ross, MD

## GYNECOLOGY

James O'Donnell, MD

## HOSPITALIST

Douglas Amis, PA-C  
Elizabeth Belanger-Shugart, APN  
Heather Fochesato, APN  
Eleanor Haring, PA-C  
Brett Hesse, MD  
Roly Kanard, MD  
Christiaan Maurer, MD  
Shane Musgrove, PA-C  
Jenny Queen, PA-C  
John Van Nostrand, APN  
Jennifer York, DO

## INFECTIOUS DISEASE

Melanie Enderwick, MD

## INTERNAL MEDICINE

Melanie Enderwick, MD  
Susan Inscore, MD  
Tess Jankovsky, MD  
Thomas Morton, MD  
Robert Nelson, PA-C  
Steven O'Brien, MD  
Martha Oppegard, MD  
Steven Zeiler, MD

## NEUROLOGY

Whitney Scurlock, PA-C  
Jeffrey Siegel, MD

## NEUROSURGERY

Natalie Arena, PA-C  
Wade Ceola, MD  
Elizabeth Jackson, PA-C  
David Miller, MD

## OB/GYN

Joel Dickens, MD  
Cynthia Hall, DO  
Brooke Halliwell, DO  
Karlene Lambuth, APN  
Katie Mang-Smith, MD  
Emily McCarty, MD

## ONCOLOGY/HEMATOLOGY

Armando Armas, MD  
Douglas Rovira, MD  
Kimberly Burns, APN

## OPHTHALMOLOGY

Matthew Ehrlich, MD

## OR 1ST ASSIST

Lori Hubbell, RNFA

## ORAL MAXILLOFACIAL SURGEON

George Haltom, DDS

## ORTHOPAEDIC

Robert Adams, MD  
Izaak Fitzgerald, PA-C  
Christopher George, MD  
Michael Grillot, MD  
Ferdinand Liotta, MD  
Thomas Moore, MD, PhD  
Joshua Peters, PA-C

## OTOLARYNGOLOGY

Matthew Goodstein, MD

## PATHOLOGY

George Holmes, MD  
Robert Macaulay, MD

## PEDIATRICS

David Brooks, MD  
Ellen Brooks, MD  
Ian Dresner, MD  
Heather Gardner, MD  
Caitlin Hall, DO  
Eric Hall, DO  
Stephen Martin, MD

## PHYSIATRY

Dustin Cole, MD  
Gregory Gazzillo, MD

## PLASTIC SURGERY

Jennifer Butterfield, MD

## PODIATRIST

Noel Armstrong, DPM  
Mark Kane, PA-C  
Sally Servold, DPM

## PSYCHIATRY

Peter Wiley, MD

## PULMONOLOGY

Suresh Khilnani, MD  
Amy Kousagan, APN

## RADIOLOGY

Christopher Bartlett, MD  
Jason DiCarlo, MD  
Elizabeth Kulwiec, MD  
John Nystrom, MD  
Harold Young, MD

## RADIATION ONCOLOGY

David Marcus, MD  
Peter Rossi, MD  
Matthew Stinson, PA-C

## THORACIC SURGERY

James Narrod, MD

## UROLOGY

Jeffrey Fegan, MD  
Jamie Lowe, MD  
Brian Murphy, MD

## Nursing at Valley View



*Sandra Hurley, MS, RN, NE-BC  
Chief Nursing Officer*

## Setting the bar higher

Nursing is a profession of caring and our patients invite us into their lives during their most vulnerable times. At Valley View, we have a group of nurses who are compassionate, caring and want only the best for our patients.

The motivation by Valley View's nurses to keep up-to-date on the latest advances in medicine became even more apparent in 2017.

Whether they were advancing their degrees, speaking at national conferences, being recognized for exemplary patient care, or spending their already-limited free time volunteering, nurses at Valley View are continually raising the bar.



# 2017 nursing highlights

## Presentations



Nursing Operations/Clinical Administration Director Laurale Cross presented research at the National Association of Women's Health, Obstetrics and Neonatal Nursing conference on a state-wide collaborative to decrease preterm births and low birth weight infants.

## Daisy Award



The national Daisy Award program honors nurses for the super-human work they do for patients and families every day. The extraordinary acts of compassion and relationships built with patients truly do make a difference. Valley View honored four nurses in 2017 with the Daisy Award:

- **Brent Herrala, RN**
- **Drake Kroger, RN**
- **Diane Heald, RN**
- **Arla Carver, RN**

## Evidence-Based projects



Valley View had thirteen nurse residents complete an evidence-based practice project.

Valley View hosted its first evidence-based practice symposium to share knowledge across Valley View's network of hospital departments, physician practices, specialty centers and clinics.

## NURSING BY THE NUMBERS

**266**  
NURSES STRONG

**30** NURSES COMPLETED SPECIALIZED CERTIFICATION PROGRAMS

**3** MASTER OF SCIENCE IN NURSING SCHOLARSHIPS FUNDED BY THE VALLEY VIEW FOUNDATION

**4** BACHELOR OF SCIENCE IN NURSING SCHOLARSHIPS FUNDED BY THE VALLEY VIEW FOUNDATION

**13** NURSES ADVANCING THEIR DEGREES

**64%** BACHELORS DEGREE OR HIGHER

**25%** NATIONALLY CERTIFIED IN THEIR SPECIALTY

**36%** ASSOCIATES DEGREE



*Valley View nurses volunteer  
for Habitat for Humanity*



## Community Involvement

# Uniting our community through health

Valley View has been deeply embedded in the Roaring Fork community since our founding in 1955. We host and participate in a variety of events and programs, all with the purpose of uniting our community through health.

In 2017, our community health efforts included Habitat for Humanity, the Kids and Teen Safety Fair, Rally the Valley benefiting the Calaway•Young Cancer Center, disease prevention classes, hosting three community health fairs that offered free or reduced-cost screening services, and many more.

Valley View knows that engaged communities are healthier communities and we look forward to supporting the efforts of the entire Roaring Fork community so that we can achieve better health outcomes together.







*Health4Life*



*Rally the Valley*



*Pink Rodeo, proceeds benefit Calaway•Young Cancer Center*

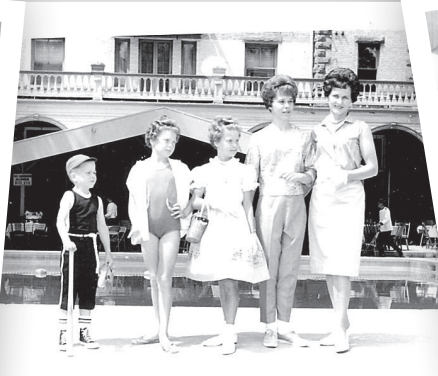


*Kids and Teens Safety Fair, Valley View Hospital*



*Valley View Community Health Fairs*





## A lasting legacy

Having realized its mission of service and support to Valley View Hospital and the Roaring Fork community, the Valley View Auxiliary concluded its work in 2017.

The Auxiliary was established with the founding of Valley View Hospital in 1955. For many years the Auxiliary raised funds to support the hospital in caring for patients, and coordinated and managed the volunteers.

**IN 2017, \$30,000 IN MEDICAL EDUCATION SCHOLARSHIPS WERE AWARDED BY THE AUXILIARY.**

As the standards and requirements for hospital volunteers changed dramatically over the years, the Auxiliary collaborated with Valley View to establish the

Volunteer Services arm of Valley View Hospital. The incredible contributions of Valley View volunteers continues.

The Auxiliary also raised funds to support students in their pursuit of careers in healthcare. Proceeds from the Heart to Heart Gift Shop, Pie Day, and other efforts provided nearly \$500,000 in scholarships to local students. Auxiliary funds also benefited the Connie Delaney Medical Library at Valley View Hospital, supporting the development of the library's collection to benefit patients, providers and the public.

It is with sincere gratitude that Valley View recognizes the individuals who made us a piece of their heart and soul through the Auxiliary.





## Valley View Volunteers

## Giving back through service

Volunteer services facilitates and manages volunteers across the organization to enhance the patient experience. Valley View is extremely grateful for the selfless contribution of time from these individuals.

Volunteers at Valley View were valuable contributors to our mission in 2017:

**175**  
VOLUNTEERS



**15**  
JUNIOR  
VOLUNTEERS

**15,000**  
 HOURS  
DONATED

**500**  
BABY HATS  
& BLESSING  
BLANKETS

 **2,615**  
MEALS DELIVERED  
(MEALS ON WHEELS)

**725** PRAYER  
SHAWLS   
PROVIDED

**250**  
MUSICAL HOURS DONATED  
(HARPIST, FLUTIST, GUITARIST,  
PIANISTS & VOCALISTS)

 **56**  
DAYS OF CANINE VISITS  
(HEELING PARTNERS)





## Valley View Foundation

### Excellence through philanthropy

The Valley View Foundation accelerates excellence in healthcare at Valley View through philanthropy. In 2017, nearly 800 individuals and businesses in our community raised over \$1 million to further this effort.

This incredible display of generosity supported initiatives throughout Valley View, including support for patients at the Calaway•Young Cancer Center, nursing scholarships, cutting-edge heartcare, preventative medicine for cardiovascular disease, bike helmets for kids, educational resources, and more.

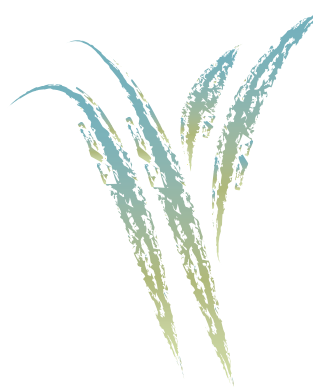
Together, gifts large and small make a big difference. Of the nearly 800 donors, 32% are Valley View employees and 25%

of employees donate. This exemplifies the dedication from both within Valley View and the broader community. The impact of this collective generosity can be seen in the services and treatments provided for our friends, neighbors and loved ones.

These contributions make it possible to have access to world-class care in a healing environment, close to home.

Every day, philanthropy plays an important role at Valley View. As a nonprofit community-based organization, Valley

View does not receive tax revenues. One hundred percent of all donations received by the Foundation are directed to the program specified. When you give to the Valley View Foundation, you are supporting a local, independent healthcare provider.







Your  
*gift*  
matters.

**THANK YOU TO ALL OF OUR DONORS  
AND PARTNERS WHO MAKE IT POSSIBLE  
TO ACHIEVE EXCELLENCE IN HEALTHCARE.**

## Valley View Foundation ongoing giving opportunities

### Health4Life

A patient-centered initiative, Health4Life supports lifestyle changes for better health. Referred into the program by their physician, participants receive personalized strategies by supervised clinicians to regain, maintain and improve their quality of life.

Over the course of three to twelve months patients will turn new, healthy behaviors into lifelong habits through education, exercise and nutrition.



### HeartCare

Valley View's Advanced Catheterization Laboratories, located in our 5-star rated Heart & Vascular Center, now has two laboratories bringing world-class cardiac care to the Roaring Fork Valley. For patients, this means procedures that once required several surgeries over a period of weeks can now be performed simultaneously over the course of a few hours.

This translates to quicker recovery times, decreased costs, and lowers the risk of infection and discomfort associated with multiple surgeries.



### Rally the Valley

Rally the Valley is the signature event of the Valley View Foundation and supports the Calaway•Young Cancer Center's Integrated Therapies programs. Science and medicine have the ability to cure cancer. Radiation, chemotherapy and surgery can treat the disease, yet healing a person takes more.

The Calaway•Young Cancer Center offers complimentary support services and resources such as counseling, yoga, massage therapy and emergency assistance funds for patients going through cancer treatment.



## - OUR LEGACY -

*Recognizing individuals who help provide for the future of Valley View through their estate plan.*

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 Juana Garcia \*  
 Yolanda Garcia \*  
 Todd, Tammy & Katie Gardner  
 Ryan Gearhart  
 Greta Gesselo  
 Fred & Jan Glure  
 Susan & Gary Goldberg \*  
 Norma Gomez \*  
 David & Lynn Gottmann  
 Patty Grace \*  
 Sally Grange  
 Bill & Barbara Grant  
 Amy Gray  
 Claudia Gredig \*  
 Heather Green  
 Jose Ernesto Gutierrez-Flores \*  
 Ken Hahn  
 Sherrie Hall  
 Shelby Hall \*  
 Matt & Jennifer Hamilton  
 Sarah Hankens  
 Maureen Hanle \*  
 Pat & Gary Hansen  
 Maureen McGhee Hanson \*  
 Christie Harju \*  
 Alissa Harju \*  
 Nikala Harris \*  
 Richard & Jane Hart  
 Al & Leslie Hatfield  
 Judy Haynes  
 Martha Hernandez \*  
 Miriam Hernandez \*  
 Joyce Heuschkel  
 Hey Beer Guy!  
 Heather Hicks

## - ANNUAL GIVING -

Pam & Cory Hitchcock \*  
 Beth Hoffman \*  
 Sarah Holcum  
 Jane Holmes  
 Aaron Hoover \*  
 Brian & Kay Hopkins  
 Megan Huether \*  
 Carole Huey  
 Mary Huffine  
 Kate Hugo \*  
 Samuel & Diana Humphrey  
 Steve Hunter  
 Francisca Hurtado \*  
 Patty & Bill Hutzley  
 Blaine Inglis  
 Mely Irigoyen  
 Oscar Isidro \*  
 Michael Jacobs  
 Anonymous \*  
 Debra James \*  
 Ashley Jammaron  
 Hannah Jaramillo \*  
 Ashley Jardine \*  
 Teresa & Brad Jennings \*  
 Fathom Jensen  
 Aimee Johnson \*  
 Ann E. Johnson \*  
 Kristina Johnson \*  
 Kristin Johnston \*  
 Richard Jones  
 Abigail & David Jones \*  
 Jennifer Jurmu \*  
 Kyle Kappeli  
 Melody Kappeli  
 Mathew & Alex Katz  
 Jane Keener-Quiat  
 Cotter Kelsey  
 David Kerr  
 Bob & Sandy Ketchum  
 David Bruce Kime \*  
 Michele Kingman \*  
 Wendra Kate Klos \*  
 Diamond Koerner \*  
 Joseph Konwicki  
 White House Pizza  
 Audra Korrie \*  
 Maureen Kostial  
 Katiebeth Kozera \*  
 Konnie Krahn-Prosence  
 Jessica Kreiling  
 Christopher & Michelle  
 Krelovich\*  
 Daniela Kreutzer \*  
 Kerrie Kuhl \*  
 Chelsea Kunkel  
 Ayo Labode  
 Barbara Lafferty \*  
 Rae Lampe  
 William Langley  
 Colby Lash \*  
 Katie Laven  
 Melanie Lawrence  
 Robert Lawton  
 Katie Layman  
 Walter Lazo \*

Paul Lazo \*  
 Claire Leathem  
 Amy Levenson \*  
 Kimberly Levin \*  
 Hans Lindbloom \*  
 Mari Llitters  
 Arianna Lomeli \*  
 Jessica & Dr. David Lorah \*  
 Bobbe Lott  
 Denise Lucas  
 Zulema Lujan \*  
 Debbie Lundin  
 Loretta Lynne  
 Rachael Lyon \*  
 Maria Araceli Madrigal \*  
 Roger Maggard  
 & Michelle Lefebvre  
 Mark Maison, Suzy Maison,  
 Rachel Maison, Hayley  
 Maison\*  
 Marina Majano \*  
 Wallace & Lillian Malinowski  
 Mirna Cuadras Dardon Mancio \*  
 Tempest Manthei  
 Joshua Margolis \*  
 Vera Martinez  
 Aaron Mayville  
 Tom McCorkle  
 & Lee Martin-McCorkle \*  
 Teresa McDermott  
 Holly McGeough  
 Becca Mecklenburg \*  
 Kathleen Mary Menten  
 Maria Meraz \*  
 Doug Merrell  
 Marguerite & Steve Miller  
 Paula Mischlich  
 Andrea Mitchell \*  
 Kara Montie  
 Barbara Moody  
 Tim Moore  
 Dave & Sherree Moore  
 French Moore  
 Katie Mosquera  
 Kara Mueller \*  
 Mark Munger  
 Anonymous  
 Fernanda Munoz \*  
 Lucy Murphy  
 Jennifer & Robert Nelson \*  
 Jennifer Nevins \*  
 Sandy & Larry Newman  
 Connie Nostdahl  
 Mandy Novak  
 Maureen Nuckols \*  
 Sean Offill  
 Robert Olenick  
 Julie Olson  
 Lanea Orgill \*  
 Julie Otero  
 Cheryl Page \*  
 Richard Jack Panter  
 Annette Parker  
 Mike & Christine Patch  
 Christine Pearson \*

Soemia Judith Pelaez \*  
 Kristen Pelz  
 Tom Penzel  
 Paula Peterson  
 Eugene & Joyce Petrovits  
 Richard & Barbara Pierce  
 Nancy Ponce \*  
 Tim Porter  
 Kusuma Potvin  
 William & Ann Pratt  
 Sarah Premich \*  
 Diane Redfern  
 John Remigio & Beverly Lilly  
 Sandy Richards  
 Yesenia Lopez Rojas \*  
 Maria Victoria Rosa \*  
 Greg Rosenmerkel  
 Marcia Rowe  
 Amparo Ruiz \*  
 Melissa Salazar \*  
 Anonymous  
 Luisa Sanchez \*  
 G. Geny Sanchez  
 Hugo Sanchez \*  
 Yolanda Sanchez De Amezquita\*  
 Alejandra Sandoval \*  
 James Lee Karate -  
 Glenwood Springs  
 Elisha Scarbrough \*  
 Youth For Christ  
 Pamela Schilling  
 Phyllis & Lawrence Schneider  
 Gayle Schomberger \*  
 Karen Schroyer  
 Tara Seeman  
 Anonymous \*  
 Lynne Serson  
 Madelon Mark Severson  
 Karen Shanks  
 Peter Sharpe \*  
 Tamara Sherman  
 Erica Siemers  
 Michelle Simmons  
 Martina Skenderova \*  
 John Skrobola \*  
 Judith Sluga \*  
 Lezley Small \*  
 Elyce & Rick Smidt  
 Paul & Katie (Mang) Smith \*  
 Nancy Lee Smith \*  
 Domenica Smith  
 Robert & Amy Smith \*  
 Kara Sobieski  
 Janeil Sowards \*  
 Ken Speedy  
 Jay & Katey Spry \*  
 Jaci Spuhler  
 Wanda St. Pierre  
 Lisa Stoeffler  
 Michelle Stoltzfus \*  
 Charlotte Strahm, DNSc, RN  
 Cheryl Strause  
 Bettina Stutzman  
 Tom Sullivan  
 Hal Sundin

Teresa & Jesse Swann  
 Stephen & Sandra Swanson  
 David Teitler \*  
 Janice Tennis  
 Hannah Thimsen  
 Cary Thompson  
 Cynthia Thompson \*  
 Sarina Thompson  
 Cindy Thrush  
 Barbara Tieyah  
 Jennifer Tilley \*  
 Tanya Timmons \*  
 Natalie Torres  
 Theresa Truelove \*  
 Mary Urban  
 Eustolia Valadez \*  
 Kaitlyn Vanderhoof  
 Eddi Vanderhoof  
 Silvia Vasquez \*  
 Santos A. Vigil  
 Esperanza Villalvazo \*  
 David & Jackie Wagner  
 Phyllis Walker  
 Vickie Walton  
 Deborah Warick  
 Jeffrey & Leslie Warren  
 Miranda Watson  
 Karin Wehse  
 Mary Whalen \*  
 Kathy Whitman \*  
 Bonnie & Marc Whitman \*  
 Mike & Debbie Wilde  
 Deborah Lynn Willet \*  
 Lawson Edward Williams \*  
 Deborah Williams  
 Bruce Wills \*  
 Kent & Jill Wilson  
 Alison Wizer  
 Debra Wolf \*  
 Clark Woolley  
 Dr. Jennifer York \*  
 Patrick Young  
 Cody Zalewski  
 Enedelia Zamora \*  
 Bill & Charlotte Zilm

\* denotes Valley View's  
 Cornerstone employee giving





# Financial Overview



In 2017, Valley View remained committed to responsible financial stewardship to our community.

## VALLEY VIEW BY THE NUMBERS

**\$235,624,880**

TOTAL NET OPERATING REVENUE

**\$116,121,814**

PERSONNEL EXPENSE - SALARY, WAGES, BENEFITS

**\$35,524,346**

SUPPLIES AND OTHER EXPENSES

**\$1,862,663**

NON-OPERATING REVENUE/EXPENSE

**\$40,220,699**

PURCHASED SERVICES

**\$23,533,608**

DEPRECIATION, AMORTIZATION, AND INTEREST EXPENSE

**\$34,240,345**

CHARITY, MEDICARE, MEDICAID UNCOMPENSATED CARE COST



VALLEY VIEW

*PeopleCare.*  
*That's Valley View.*

1906 BLAKE AVENUE  
GLENWOOD SPRINGS, CO  
81601

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VVH.ORG